ACCESS *ai* PRESS

Your source for news, information and updates about Access Idaho subscription services

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NEW TRUCKING SITE DELIVERS LOADS OF CONVENIENCE

Like an all-night interstate diner, Access Idaho's new online trucking Web site at **trucking.idaho.gov** features a full menu to keep truckers going, only without the indigestion.

Three Idaho agencies collaborated with Access Idaho to develop one site where motor carriers and companies with fleet vehicles can take care of state and industry-related business around the clock. Information and services from the Idaho Transportation Department, the Idaho State Tax Commission, and the Idaho State Police are seamlessly linked together for quick access and effortless navigation.

The new site, or "portal," is the first of its kind for the Gem State. Other State portals with bundled information and services targeting specific industries and audiences are in planning.

One noteworthy aspect about the trucking portal is the absence of an alphabet soup-like Web address, making it easier to type and remember. You don't even have to include "www." The simplified address represents a new, more logical style the State is adopting for frequently used sites to avoid user confusion and frustration.

From trip preparation to final destination, **trucking.idaho.gov** encompasses virtually every aspect of motor carrier operations. The portal features links to transportation-related online services and resources offered by the State of Idaho, including:

- Temporary trip permits
- Hazardous materials endorsements (paperless)
- IFTA filing/paying
- Overlegal permits
- Full fee license renewals
- Driver's license record searches
- Road and weather reports
- Maps
- Food and rest stop information
- Idaho rules and regulations
- Safety Issues

Each online service is designed to streamline the way motor carriers conduct business with the State, and **trucking.idaho.gov** helps make the whole process that much easier.

The site's scope even extends beyond Idaho state boundaries, linking to the transportation sites of neighboring states and the federal government.

So before hitting the road, take a spin on Idaho's information superhighway. It will save you a whole lot of hassles, not to mention heartburn. *ai*

SITE NAME CHANGE DOESN'T AFFECT ACCESS IDAHO

As reported in the Winter 2004 issue of *Access Press*, the Web address of Idaho's official homepage changed from **www.accessidaho.org** to **www.idaho.gov**. The new name accompanies a new site design scheduled to be unveiled around press time. However, the moniker of the company that manages the site and publishes this newsletter (Access Idaho) remains the same.
FYI: Although the old Web address will redirect you to the new one, we encourage you to update your browser's "Favorites" list.

Billing Reports Help Make the Most of Your Access Idaho Subscription

One great advantage of being a subscriber is the ability to view real-time billing reports online. All users on your account can view their respective transaction activities. The designated contact person on your account, however, can view all user activity.

To access billing reports, follow these simple steps:

- Visit **www.idaho.gov**
- Click the "Online Services" link
- Select the "Subscriber VIP Lounge" link
- Click the "Billing Reports" link

Log-in to the page using your Access Idaho username and password. Then click the "Billing Reports" link. If you have any questions about using this handy feature, feel free to contact Access Idaho. *@i*

Adding Services to Your Subscription

Another Access Idaho subscription perk is the ability to add services to your account at no extra charge. All it takes is a phone call (some services require additional signed agreement forms). For a complete list of online services offered by Access Idaho, please visit **www.idaho.gov** and click the "Online Services" link. *@i*

Increase Your ACCESS-ability
Useful Ideas for Subscribers

We at Access Idaho receive quite a few calls from users who say that information they enter during a transaction disappears when they push the "Continue" button. Sometimes an error message is displayed. Other times nothing seems to happen.

Since nearly every case involves someone using Internet Explorer, here's a quick fix that works most of the time:

- In Explorer, click on the "Tools" pull-down menu
- Select "Internet Options..."
- Click the "Settings..." button in the "General" tab
- Select "Every visit to the page"
- Click the "OK" button
- Click the "OK" button again

If you experience the problem and are *not* using Internet Explorer, consult your Web browser's "Help" menu. If all else fails, call Access Idaho. We'll try to help you find a solution. *@i*

> Current and past *Access Press* issues are viewable and printable online at www.idaho.gov/subscriber.

Coming soon to www.idaho.gov

Batch UCC Lien Filing
Companies that file a high volume of UCC liens through the Secretary of State's office will be able to do so electronically and be billed via a convenient monthly invoice (instead of prepaying). The service is slated to begin in May.

One-Stop Business Web Site
A wide array of state agencies are in the beginning stages of collaborating together to develop a Web site devoted to those doing business in or with Idaho. The goal is to minimize the confusion and red tape associated with starting, running, closing, and selling a business. A first phase could be launched by July.